

UNCLASSIFIED

01 04 081622Z FEB 01 RR UUUU AA ZEXW

YES

CDR MTMC ALEXANDRIA VA//MTPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESDOC FLD OFF M ALICE SPRINGS NT AS//TO//

CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//

CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//RXFIC//

513ACCW RAF MILDENHALL UK//LGTTH//

4722SPTS CFB NORTH BAY ONTARIO CAN//LGTT//

MCAS BEAUFORT SC//S4TMO//

HQDA WASHINGTON DC//DALO-TSP-PP//

COMNAVSUPSYSCOM MECHANICSBURG PA//442//

CMC WASHINGTON DC//LFT-4//

COGARD WASHINGTON DC//G-WPM-2/GLCL//

HQUSAF WASHINGTON DC//ILTT//

CDRMTMC FALLS CHURCH VA//MTIM-TP//

CDR599THTRANS GP TML WHEELER AAF HI//

DIRMTMT598THTRANSGP VAIHINGEN GE//

CHARLES FISHBURN, TMS  
MTPP-HQ, (703) 428-3280

NONIE C. CABANA, COL, GS, 428-2974

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INFO CVSARCS OTJAG FT MEADE MD//JACS//  
NAVY JAG WASHINGTON DC//NJAG 14C//  
CMC WASHINGTON DC//CODE MHP-40//  
GSA FSS CENTRAL OFFICE ARLINGTON VA//  
AFLSA WASHINGTON DC//JACC//  
DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION - SANDAN, INCORPORATED (SNDN)

HQ-01-001

1. EFFECTIVE IMMEDIATELY, MR. DANIEL O'HARA, JR. PRESIDENT, SANDAN, INCORPORATED (SNDN) MS. SANDRA A. KIRKPATRICK, SECRETARY/TREASURER, AND MS. SANDRA BERNARD, RATE ANALYST ARE PLACED IN WORLDWIDE NONUSE FOR ALL DOD DOMESTIC AND INTERNATIONAL CODES OF SERVICE, INTO AND OUT OF ALL RATE AREAS. SANDAN, INCORPORATED HAS REQUESTED TO BE PLACED IN NONUSE BECAUSE OF THEIR INABILITY TO COMPLY WITH MTMC'S REQUIREMENTS.
2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DTR.
3. NO NEW TONNAGE WILL BE OFFERED TO SNDN.
4. ITOS WILL PROVIDE HQ MTMC (CONUS) MTMC EUROPE, AND MTMC PACIFIC

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(OCONUS) A LIST OF ALL SHIPMENTS WHICH HAVE NOT ARRIVED AT DESTINATION WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MSG IS RECEIVED.

5. SHIPMENTS ALREADY BOOKED WITH THE CARRIER AND STILL AT ORIGIN OR SHIPMENTS THAT ARE BOOKED AND HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

6. SNDN SHIPMENTS ALREADY IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENT WAREHOUSE) WILL REMAIN THE RESPONSIBILITY OF THE CARRIER.

7. SHIPMENTS THAT BECOME FRUSTRATED WILL BE IDENTIFIED AND REPORTED TO HQMTMC (CONUS) MTMC EUROPE, AND MTMC PACIFIC (OCONUS) FOR ADDITIONAL GUIDANCE INSTRUCTIONS IAW CHAPTER 410-10, PARA F, IV OF THE DTR REGULATION.

8. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICE, PURCHASE ORDERS OR FREIGHT WARRANT, COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED AND PROVIDE THE COPIES OF THE ORIGINAL AND RETENDERED GBLS TO THIS HQ ATTN: MS. GLORIA WARD-LEWIS, MTPP-HQ DSN: 328-2998, COML: (703) 428-2998, ONCE THE SHIPMENTS HAVE ARRIVED

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AT DESTINATION.

9. POINT OF CONTACT ARE AS FOLLOWS:

MTMC EUROPE - MR. TOMMY HASLETT OR MS. DONNA BONVECHIO, AT DSN:  
680-5897/5167, COML: 011-49-711-680-5897/5167, FAX:  
011-49-711-680-5203.

MTMC PACIFIC - MS. MAE OHORI, OR MR. WALT AGENA, DSN:  
456-3741/3331, COML: (808) 656-3741/3331. FAX: (808) 656-6530.

PROBLEMS AFTER NORMAL DUTY HOURS SHOULD BE REPORTED TO HQMTMC  
COMMAND OPERATIONS CENTER (COC) 1-800-756-MTMC (6826)

HQMTMC FOR OPERATIONAL ISSUES THAT CANNOT BE RESOLVED AT THE  
FIELD LEVEL - MR. DON DETTE AT DSN: 328-3039, COML: (703) 428-3039,  
FAX: (703) 328-3039.

10. POC HQMTMC CARRIER QUALIFICATION AND PERFORMANCE BRANCH - MR.  
CHARLES FISHBURN, MTPP-HQ, DSN: 328-3280, COML: (703) 428-3280, FAX:  
COML: (703) 428-3388.

CHARLES FISHBURN, TMS  
MTPP-HQ, (703) 428-3280

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